

Kem Tolliver, BS, CMPE, CPC, CMOM

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Kem is the co-author of, "Revenue Cycle Management: Don't Get Lost in the Financial Maze" published by MGMA®. She also created and delivered the first ever Revenue Cycle Management Certificate program on behalf of MGMA. Medical practices managed by Kem have received MGMA® "Better Performing Practice" distinctions in the areas of Accounts Receivable and Collections. As a national and regional SME Kem develops and delivers educational content to industry leadership.

Mrs. Tolliver holds dual Bachelor of Science degrees in Healthcare Administration and Organizational Management; Summa Cum Laude and Magna Cum Laude respectively. Her certifications include: Certified Medical Practice Executive (CMPE), Certified Professional Coder (CPC) and Certified Medical Office Manager (CMOM). For over 20 years she has provided strategic and operational leadership to medical practices and hospitals. As the President of Medical Revenue Cycle Specialists, LLC (MRCS) her team leads Health Care Organizations in: Practice Start Up and Transformation, Revenue Cycle Improvements, Clinical Documentation Improvement, Educational Programing, Payer Contracting, HIT Software Development, EMR/PM software customization and Telehealth integration.

In a desire to lead, Kem served on the Board of Directors of MD MGMA as the Chair of the Practice Management Committee and Chair of the Government Affairs Committee. She received MD MGMA's 2016 Outstanding Service Award and was the 2018 State of Maryland ACMPE Certification Rep. MedChi, The Maryland State Medical Society, partners with MRCS through the Center for the Private Practice of Medicine. She provides expert testimony and guidance on healthcare legislation for the Maryland General Assembly. Kem served as a member of Maryland's 2018 General Assembly House of Delegates – Health & Government Operations Prior Authorization special session workgroup.

Kem is the chapter President of PG County, MD AAPC. She provides risk management SME for Medical Mutual Insurance and serves as a SME for: Henry Health behavioral-telehealth app, Ability Networks-An Inovalon Company and other national healthcare organizations. She was an Adjunct Professor of Revenue Cycle at Catonsville Community College.

From 2017-2018, Kem served on the Board of Directors for Laurel Regional Hospital. She was a Mentor for the PG County Public School's 2018 PTECH Health Innovation Program. Kem serves on the Novitas JL Carrier Advisory Committee, Totally Linking Care-Maryland Advisory Council, faculty member for Beyond the Exam Room, Co-Founder of Prince George's County Practice Manager's Association and was nominated by Nexus Health, Fort Washington Medical Center for the 2016 Community Health Award. Kem was awarded with the State of Maryland Governor's Volunteer Service Certificate for 2015-2018. Kem was awarded the Heart to Hand, Inc. 2019 Heart of Gold Award for 501 (c) (3) community based public health leadership. MRCS is a certified MBE in Maryland.

Testimonials

"Kem leads by her integrity, willingness to roll up her sleeves and relate to team members of all levels." – M. Ricker, Sr. Dir. Youth & Clinical Services, National Children's Center

"Kem's grass roots advocacy and ability to inspire others makes a difference." – Hon. Delegate Dan Morhaim, MD

"Kem is dedicated to excellence and educating others." – Robert Peterson, MD

"The Practice Assessment exceeded my expectations." – Dawne Carroll, MD



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