C●RE BANK *Healthcare Banking Bulletin*

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Resource Refresh

As many of us come upon the end of our fiscal year it's a great time to refresh the resource library that our staff has access to. This includes, among other things:

- Payer Portal Access
- Par/Non-Par Insurance Lists
- Sample Insurance Card Reference Images
- Internal Phone Lists
- External Phone Lists
- Tax-ID & NPI Lists
- Financial Hardship Documents

Updating these documents doesn't have to be painful. Delegate to trusted team members and then meet as a team disseminate the updated information. Make sure to include the front desk, intake, and billing staff so everyone is all on the same page.

To get you started we are including our <u>2023 Nebraska</u> <u>Resource Guide</u> provided by H4 Technology. <section-header>

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CONCIERGEDESK@COREBANK.COM | 402 898 3397 | COREBANK.COM



AUTHORED BY: Taya Gordon, EMBA, CMPE, CMOM

LinkedIn: https://www.linkedin.com/in/tayamoheiser/ Twitter: https://twitter.com/tayamoheiser

